

## **WELCOME REMARKS – GENERAL MANAGER**

*Southern Africa Insurance Indaba (18–21 November 2025, Victoria Falls)*

Thank you, Andy Hodges, our Director of Ceremony, it's genuinely brilliant to have you here.

Allow me to begin by acknowledging and appreciating our distinguished guests joining us today:

- Our Guest of Honour, the Deputy Minister of Finance, Economic Development and Investment Promotion Honourable D. K. Mhangagwa;
- Our Insurance and Pension Commissioner Dr G Muradzikwa represented here by Madam Sibongile Siwela The Director of Insurance and Micro Insurance at IPEC;
- My Principals, the President of the Insurance Institute of Zimbabwe, Madam Clementine Chinyuku, together with her two Vice Presidents Mr Cuthbert Masukume and Mr Wellington Nyapimbi together with the entire IIZ Board;
- The Public Relations Committee Chair of the Board Mr. Takaedza Matambo and all members of the PR Committee;
- Our Industry Associations (Insurance Council of Zimbabwe, Life Offices Association of Zimbabwe, Zimbabwe Association of Reinsurance Officer, Zimbabwe Association of Funeral Assurers, Insurance Brokers Association of Zimbabwe,
- Our valued media partners, sponsors and Friends of the Insurance Institute of Zimbabwe
- Esteemed speakers, and panellist;
- You, our distinguished Regional and Local delegates and industry leaders.
- Ladies and Gentlemen,

Good morning, and a warm welcome to each one of you!

It is my great honour and privilege to stand before you as we gather here in the magnificent Victoria Falls—one of the world's wonders—to mark a new chapter in our institute's journey. This year's event is especially significant, as we proudly unveil the rebranded **Southern Africa Insurance Indaba**, our refreshed and revitalised annual conference.

This Indaba is more than a meeting—it is a convergence of minds, ideas, experiences, and ambition. We are truly delighted to welcome delegates from across Zimbabwe and beyond our borders. A special acknowledgement goes to our colleagues from the **Insurance Institute of South Africa as well as the Insurance Training College of Uganda**, who have joined us in the spirit of regional collaboration and professional solidarity. Your presence enriches this platform and strengthens the ties that bind our industry across the continent.

To our exhibitors, we appreciate your commitment in showcasing cutting-edge solutions that continue to drive innovation in our sector. To our valued partners and sponsors—thank you for believing in this vision and investing in the growth and

excellence of the insurance industry in Southern Africa. Your support makes this Indaba possible and impactful.

Over the next two or so days, we embark on a journey of insight and discovery. Our theme **“Reimagining Insurance: Unlocking Economic Potential and Building Resilience in Africa.”** As well as our topics of discussion reflect where the industry is headed and the transformative forces shaping our future

These conversations are not just timely—they are necessary. As insurance professionals, we stand at the intersection of risk, resilience, and opportunity. Our continent is evolving, our economies are rebuilding and repositioning, and our industry must respond with agility, foresight, and innovation.

This Indaba gives us a powerful space to challenge old assumptions, share practical solutions, forge partnerships, and reimagine what is possible for the future of insurance in Africa. Together, we will explore how our sector can drive sustainable growth, support development, and contribute meaningfully to national and regional economic agendas.

It is in that regard that we are also excited to advise that we will in this coming year of 2026 launch the following examinable courses in collaboration with the National University of Science and Technology (NUST)

- **CERTIFICATE IN INSURANCE BOARD LEADERSHIP**
- **ADVANCED DIPLOMA IN GENERAL INSURANCE**
- **ADVANCED DIPLOMA IN AGRICULTURE & CLIMATE RISK INSURANCE**
- **ADVANCED DIPLOMA IN LIFE INSURANCE**
- **ADVANCED DIPLOMA IN PENSION FUNDS MANAGEMENT**
- **ADVANCED DIPLOMA IN REINSURANCE**
- **ADVANCED DIPLOMA IN RISK MANAGEMENT**

These will be in addition to the current Ministry of Higher Education accredited and highly sought-after courses we offer as the Institute namely

- **Certificate of Proficiency in Long Term Business, Short term Business, Funeral, Medical Health as well as Trusteeship and Retirement,**
- **Certificate in Insurance**
- **Diploma in Insurance**
- **Associateship as well as Fellowship**

I therefore encourage you all as we gather here to engage deeply. Ask those bold questions. Connect with new colleagues. Challenge your perspectives. And above all, allow yourselves to be inspired—because the future of our industry depends on the collective wisdom and energy we generate in gatherings such as this one.

On behalf therefore of the Insurance Institute of Zimbabwe, I wish you all a productive, stimulating, and enjoyable Indaba. May this be a platform where ideas take flight, where

partnerships are born, and where we leave more empowered and more united than when we arrived.

Ladies and gentlemen, welcome to the 2025 Southern Africa Insurance Indaba.

Thank you—and let the conversations begin!